

Geran Access Products BV, located at Butaan Street 23, is responsible for the processing of personal data as reflected in this privacy statement.

Geran Access Products B.V. cares about your privacy. We therefore only process data that we need for (the improvement of) our services and treat the information we have collected about you and your use of our services with care. We never make your data available to third parties for commercial purposes.

The details of Geran Access Products BV's data protection officer can be obtained at info@geran-access.com. He/she can also be reached via this email address.

Personal data we process

Geran Access Products BV processes your personal data because you use our services and/or because you provide it to us yourself. Below is an overview of the personal data we process:

- First and last name
- Gender
- Date of birth
- Place of birth
- Address information
- Phone number
- E-mail address
- IP address
- Other personal data that you actively provide for example by creating a profile on this website, in correspondence and by telephone
- Location data
- Information about your activities on our website
- Data about your surfing behavior across different websites (for example, because this company is part of an advertising network)
- List of customer contact details via an app
- Internet browser and device type - Bank account number

Special and/or sensitive personal data we process

Our website and/or service does not intend to collect data about website visitors who are under 16 years of age. Unless they have permission from parents or guardian. However, we cannot verify whether a visitor is older than 16. We therefore recommend that parents be involved in their children's online activities in order to avoid collecting data about children without parental consent. If you believe that we have collected personal information about a minor without such consent, please contact us at info@geran-access.com and we will delete this information.

For what purpose and on what basis we process personal data

Geran Access Products BV processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and/or advertising folder
- Calling or e-mailing you if necessary to carry out our services
- Informing you about changes in our services and products
- To offer you the possibility to create an account

- To deliver goods and services to you
- Geran Access Products BV analyzes your behavior on the website to improve the website and the range of products and services to match your preferences.
- Geran Access Products BV tracks your surfing behavior across different websites so that we can match our products and services to your needs.
- Geran Access Products BV also processes personal data if we are legally obliged to do so, such as data we need for our tax return.

Automated decision making

Geran Access Products BV takes responsibility on the basis of automated processing decisions about matters that may (significantly) affect individuals. These are decisions that are made by computer programs or systems, without a human being (e.g. an employee of Geran Access Products BV) being involved. Geran Access Products BV uses the following computer programs or systems: AFAS online.

How long do we keep personal data

We will retain your information for as long as you are our client. This means that we will keep your client profile until you indicate that you no longer wish to use our services. If you indicate this to us, we will also interpret this as a request to forget. We are required by applicable administrative requirements to retain invoices containing your (personal) data. However, employees no longer have access to your client profile and documents we have produced as a result of your assignment.

Sharing personal data with third parties

Geran Access Products BV only provides third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

Geran Access Products BV uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone the first time you visit this website. Geran Access Products BV uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferences are remembered. These cookies are also used to make the website work properly and to optimize it. In addition, we place cookies that track your browsing behavior so that we can offer tailored content and advertisements. During your first visit to our website, we have already informed you about these cookies and asked your permission to place them. You can opt out of cookies by setting your Internet browser to no longer store cookies. In addition, you can also delete any information previously stored through your browser settings. For an explanation, see: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Viewing, correcting or deleting data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your possible consent to data processing or object to the processing of your personal data by Geran Access Products BV and you have the right to data portability. This means that you can submit a request to us to send the personal data we hold about you in a computer file to you or another organization named by you. You can send a request for inspection, correction, deletion, data transfer of your personal data or a request to withdraw your consent or objection to the

processing of your personal data to info@geran-access.com. To make sure that the request for inspection is made by you, we ask you to send a copy of your proof of identity with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip of numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks. Geran Access Products BV would also like to point out that you have the opportunity to submit a complaint to the national supervisory authority, the Authority for Personal Data. You can do so via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we secure personal data

Geran Access Products BV takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our customer service or at info@geran-access.com.